

Bangalay

LUXURY VILLAS



TRADE TERMS

RATE VALIDITY

Rates are valid from 31 March 2021 – 31 March 2022 and include 10% GST.

MINIMUM NIGHTS

A minimum two-night stay applies to weekends – Friday and Saturday nights. A minimum three-night stay applies for long weekends – Friday, Saturday, Sunday nights and public and school holidays.

MAXIMUM GUEST CAPACITY

A maximum of four pax in a one-bedroom villa and a maximum of six pax in a two-bedroom villa (both inclusive of a sofa bed).

BEDDING CONFIGURATION

The property has 14 one-bedroom villas with one king bed which can be split and a sofa bed. It also has 2 two-bedroom villas with two king beds which can be split and a sofa bed.

CHILDREN AND INFANTS

An infant is under two years and a child is two to twelve years inclusive. To have the sofa bed made up is an extra AUD 80.00 per person per night including breakfast. A porta cot is available on request.

INCLUSIONS

The daily room refresh is included in the rate, as well as an a la carte breakfast with barista coffee.

CANCELLATIONS

A 50% deposit is required to secure your booking, the outstanding 50% is due 7 days prior to the day of arrival. Should you decide to cancel within 14 days of your arrival you will forfeit your deposit amount. In the case you require a cancellation outside of 14 days, cancellation fees are payable. Please note: If your cancellation is due to government restrictions and is relative to the Covid-19 pandemic, we offer change of date.

CONFIRMATION OF GROUP NUMBERS

Final rooming allocations and dietary requirements are required 7 days prior to arrival.

PAYMENT POLICY

50% of the full payment is required at the time of booking and full payment is required 7 days prior to arrival. Additional fees will be incurred for payment from an international credit card. A credit card is required to keep on file for any additional charges that may be incurred. Cheques are not accepted for payment, in addition Bangalay does not offer cheque cashing services.

BANK DETAILS

Bank details are available on request. Payment by Amex, Mastercard and Visa will incur a surcharge of 1.5%.

DAMAGES AND RESPONSIBILITIES

All villas and public spaces are 100% non-smoking. An AUD 500.00 cleaning fee will be charged to any guest who violates the smoking policy. An excess cleaning fee will apply for any food waste left out and not disposed of in bins provided, as it attracts ants. A fee will also apply to excessive sand in Villas, as it damages floors.

CONTACT DETAILS

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